

# QUALITY POLICY

CQ Field Mining Services supplies fabrication and maintenance services to a growing number of clients in the fabrication, construction and mining sectors located in regional and remote locations throughout Queensland. Our Quality Policy has been developed to suit our organisational context and supports our strategic direction.

## AIMS AND OBJECTIVES

We recognise that the quality of our products and services are determined by our customer's needs and expectations. Our objectives are to:

- Identify the changing needs and expectations of our customers
- Develop and maintain processes and procedures that ensure that these changes are accommodated
- Meet the requirements of International Standard *AS/NZS ISO 9001*
- Achieve efficiency in our operations, attention to detail, and responsiveness to customer priorities
- Provide quality products and services as scheduled, along with competitive pricing
- Provide an environment where continuous improvement is recognised and encouraged.

## RESPONSIBILITIES

CQ Field Mining Services will:

- Train all employees to identify areas where improvement can be achieved
- Strive to ensure that customer and stakeholder satisfaction is achieved always, in all things, and
- Support the adoption of appropriate quality systems and management principles in order that all stakeholders benefit from this commitment to quality.
- Comply with all applicable requirements including legislation, local authorities and required standards.
- Continually improve our integrated management system by identifying trends and actioning consistent improvements.

Employees are required to:

- Assist and cooperate in ensuring that this policy is followed, and
- Actively participate in the adherence of this company's goals and objectives of this policy.



**Jason Holt**  
Chief Operating Officer  
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